

**Patient Participation Group
Minutes of Meeting 27th September 2016.
Tuxford, Surgery.
Meeting Opened: 6.30 p.m.**

Present:

Graham Nicholls (Chairman)	(GN)
Joan Moorhouse (Vice)	(JM)
Kath Hobart	(KH)
Rosalyn Barnes	(RB)
Ann Wightwick	(AW)
Dr Catherine Harrison	(CH)
Dr Neil Harris	(NH)
Oliver Lord (Practice Manager)	(OL)

Apologies for absence:

Julie Tasker
Vicky Charles
Cath Connolly
Brian Fretwell
Dr. Chris Shearstone-Walker

1.0 Minutes from 20th July were agreed.

2.0 **RB** asked about the procedure for Blood Tests. **CH** gave a brief summary of what happened once blood tests were received back into the surgery. They were always checked by at least one doctor and then put on the patient's Medical Record. Unless there was something they needed to contact the patient for they were generally left until the patient contacted the surgery for the results. It was suggested that a text be sent out informing the patient their results were back, as many did not bother to ring and ask. The suggestion for the text message '**Don't Forget, please ring the surgery for your test results**' this could cover any type of test and also not alarm as if something was wrong.

3.0 Items for the Autumn Tuxford Medical Centre Newsletter were now required, suggestions were

- 3.1 Website address for the surgery
- 3.2 The link to NHS choices for further information
- 3.3 Phone number of the surgery
- 3.4 Phone number for Prescriptions
- 3.5 The number of DNA and the cost to the NHS

Any other suggestion for the Newsletter to morgan.davies@nhs.net

The discussion led onto the Website itself and **RB** felt it was not user friendly in as much not easy to navigate. Some of the sub-sections were not in alphabetical order. It was agreed for **RB** to talk to **MD** about the site and see how things could be improved.

Flu Injections was asked about and a list of the dates was given. This unfortunately had not made the news letter.

A.O.B.

1. **AW** informed us a Defibulator was now in the Telephone Box at Kirton.
GN informed the group that 2 Defibulators had been sourced for Tuxford and they would hopefully be installed at Binnigs and possibly near Platts Harris. The local First Responder would be informed. He also felt that First Aid training would also be a something for people to train for. A question was asked about how old people should be to train and this was felt that it should also be offered to the younger people as well. **KH** Suggestion the director of the Bassetlaw Community and Voluntary Service be contacted to see if they could offer some certificated First Aid Training.

2. **Ideas for any Speakers for the Future**

- a. It was suggested that we contact Newark Hospital and asked if they could attend a PPG meeting to give an update about Newark Hospital services in light of the recent CCG strategy review. **KH** said she had finally got a telephone number for the Nurse who does the sitting exercise at Sutton on Trent. This might be something we could ask.
 - b. **KH** put forward Catherine Burn from Bassetlaw Community Voluntary Service to give a talk on what they do and how they can help our PPG.
 - c. **OL** asked if there were any walking groups in the area, and if not would there be some interest as he had a contact in Retford.
3. **NH** gave an update from the surgery. They had had a visit from NHS England with regard to the Clinic on Newark Road and if the surgery could utilise it. It was felt it was smaller than their practice. The practice is looking to expand their premises for a treatment room, as well as offering GP trainers and junior doctors. At present no further information.

Meeting finished at 20.10 next meeting will be on 23rd November 2016 at 6.30pm.